



ANTI-CYBERBULLYING:

THE EXPERIENCE OF ITALY



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<p>Italian boy commits suicide after Facebook and school gay hate</p> <p>15-year-old boy loved to wear pink trousers and pink jumpers, but was derided on Facebook and at his high school</p>	
 <p>22 November 2012 Daniele G</p>	<p>Italian prosecutor may put Facebook staff under investigation after girl's suicide over online 'bullying'</p> <p>An Italian prosecutor has launched an investigation into how Facebook allowed the publication of insults and bullying posts aimed at a teenager, who later leapt to her death from her third floor bedroom window.</p>
 <p>Before taking her life, Carolina wrote: "Forgive m</p>	<p>10. An Italian girl named Nadia jumped to her death from a building after someone on Ask.fm wrote "Kill yourself" on her page.</p> <p>This is the third case on this list involving harassment on Ask.fm. It involves a 14-year-old girl in northeastern Italy whose real name was Nadia but whose Ask.fm handle was "Amnesia."</p> <p>Nadia answered over 1,000 questions during her time on Ask.fm. She also posted photos of self-mutilation marks she'd made on her arms.</p> <p>When she sought emotional support on the site after a breakup, she was slapped back with comments such as "Nobody wants you," "You are not normal," and "Kill yourself!"</p> <p>This was her response after someone asked her where she saw herself living in five years:</p> <p style="margin-left: 20px;">Me living five years from now? Wow.</p>

“Provisions for the Protection of **Minors** aimed at **Preventing** and **Opposing Cyberbullying**”

Law No. 71 of 29th May 2017
(entered into force on 18th June 2017)

(I) CB - the key definition

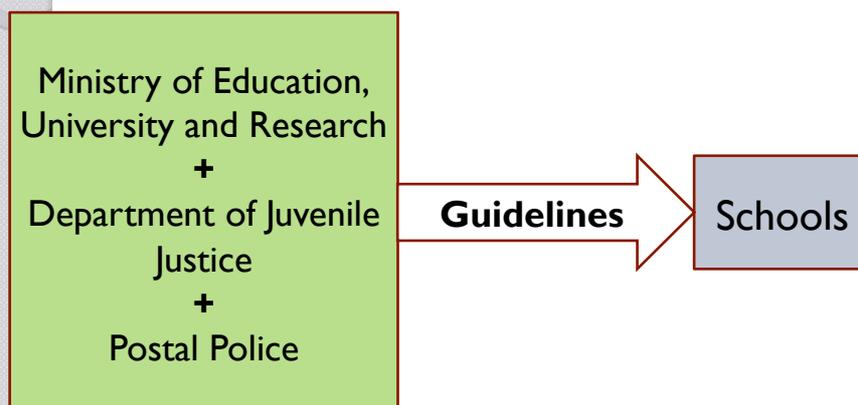
- pressure
 - aggression
 - harassment
 - blackmail
 - injury
 - denigration
 - defamation
 - identity theft
 - illicit alteration, acquisition, manipulation or other unlawful data
 - processing
 - dissemination of online content
- with regard to a **minor** (a group of minors)
 - carried out by **electronic means**
 - with intentional and predominant **aim** to isolate this minor (a group of minors) by engaging him / her in a serious abuse, a harmful attack, or a derision

(II) Actors in charge

Notice? Take down!

What?	Who?	When?
A request: ✓ to remove personal data ✓ to block personal data	Website manager / service provider Data controller (DC)	Within 48 h
A claim: ✓ to call upon the DC to block the data processing; ✓ to order the DC to take necessary and appropriate measures; ✓ to block or prohibit the data processing	Personal Data Protection Authority	Within 48 h

(III) A proactive role for educational institutions



(IV) Responsibility

“Provisions”:

- ✓ Informing parents / legal guardians
- ✓ Educational measures
- ✓ Admonition procedure (*applicable for defamation, threat or unlawful data processing*)

(IV) Responsibility

Criminal Code:

- | | |
|---|--|
| ✓ calumny | ✓ stalking |
| ✓ substitution of identity | ✓ unauthorized access to information technologies or telecommunications system |
| ✓ instigation to suicide | ✓ extortion |
| ✓ personal injuries | ✓ computer fraud |
| ✓ production, detention, selling of pornographic material concerning children | ✓ harassment |
| ✓ violence in the private sphere | |

(IV) Responsibility

Civil Code:

- ✓ compensation
- ✓ reparation
- ✓ redress of the economic, moral, biological, existential damages

(V) “Good practices”:

- ✓ Telefono Azzurro Helpline
- ✓ Peer involvement
- ✓ Sicuri nella Rete
- ✓ support groups